T2 Study Day 24th April 2024

Navigating Tricky Conversations

Dr Rhian Hughes Dr Tessa Shanahan

Outline

- Why are conversations about weight so tricky to navigate?
- Why are Children, Young People and their families struggling with weight issues?
- The impact of language
- Helpful principles for managing tricky conversations in a clinical setting
- Useful resources and documents



What are your biggest worries/concerns about having conversations about weight in your clinical setting?

Got to Mentimeter.com and input the following code: 3797 4053



Some common worries...

What if the conversation contributes to the stigma of obesity?

> What if we upset the family/child and make the situation worse?

What if we plant unhealthy ideas about food and diet?

Psychological Factors behind weight difficulties in CYP

Some of the important considerations to take into account when faced with a child or young person with significant weight difficulties

environmentrole in the developmentengage in sedentaryconditions such as ARFIDlockdown waLiving with someone whoof trends (e.g. Primeactivities such as gamingconditions such as ARFIDsignificant stressabused alcohol or drugsDrinks, Monster drinks)activities such as gamingAdditional needs (learningmany familie	ACES	COVID and the impact of Lockdown
violence Living with someone with physical or mental illness Lesian a perpet through Advertising still targets people people Dist of fiving has mean parents aren't always able engage in sporting Besponse to repeated Response to repeated Cost of fiving has mean and sensory needs) Unhelpful habits regular snacking of	ment vith someone who alcohol or drugs re to domestic e vith someone with I or mental illness a parent through , death or	g significant stressor for many families. Gyms closed and people spent more time at home. Unhelpful habits such as regular snacking due to a lack of structure in the



Language Matters

- Language, both verbal and non-verbal is very powerful and can have long-lasting effects
- Despite our best intentions, some words or phrases can be perceived as problematic
- Use language (including tone and non-verbal gestures) that is:
 - Free from judgement or negative connotations, particularly trying to avoid the threat of long-term consequences or scolding/ 'telling off'
 - Person-centred to avoid labelling a person as their condition
 - Collaborative and engaging, rather than authoritarian and controlling

Principle of helpful conversations

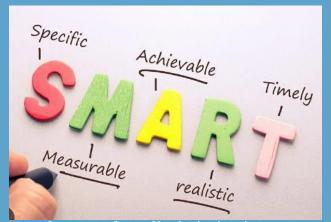
By the time children/young people and their families have entered your clinic room they are likely to have experienced a range of 'interventions' from other professionals, at best some may have been marginally useful, at worst they may have caused harm...



<u>Solution-focused approach</u> what has brought you here today? If today's conversation is helpful, what would you like us to have talked about?



Open and honest be clear with the language you use (avoid euphemisms) and acknowledge the challenges of this conversation. Listen to the voice of the young person. Ask questions!



Be clear and realistic help the young person and their family set realistic goals around lifestyle changes. The science isn't clear about the 'best method' so look at what is achievable and the best option for that person.

The conversations in practice

Opening gambit:

I know very little about you apart from a little about what brings you here, what would you feel happy to tell me about yourself?

Validate and acknowledge that they are concerned about their child's weight – ask 'how would you like things to be?'

What have you tried so far that has been helpful?

How come you have not given up hope?

The tricky middle bit:

These conversations can feel <u>hard</u>, you've obviously tried lots of things to change the situation, what do you think it is about your child and you as a family that helps you keep going?

If you wake up tomorrow and you feel more in control of your/your child's healthy choices, what do you think would different? Who would notice? What would they notice?

End on a good note!

What would be the signs that you/your child are doing more of the things that are good for them?

We have set the goal of XXX on a scale of 0 –10 how confident are that you can achieve this? What makes it an X and not a 0? What would need to be happening for you to feel more confident you can achieve this goal?

Conclusion - Set yourself a challenge

- 1. Think of the common phrases you use in your clinical practice and think: is it supportive, encouraging, positive, non-judgemental? Could you tweak it in any way?
- 2. Consider the impact of your clinic space on the messages you are giving is there incongruence between the messages you are trying to give and the clinical setting?
- 3. Ask- don't make assumptions, ask the question!
- 4. Make a small tweak to the language you are using -chose a phrase or word that you are going to bring into your postitive phrase repetoire



Resources

- Language Matters documents
- University of Bath Talking to your child about weight
- Public Health England Let's Talk About Weight: A step-bystep guide to conversations about weight management with children and families for health and care professionals



Questions & answers

